

# Customer Service

## Consider a Career in Retail...

Retail is a diverse and dynamic industry full of interesting and lucrative employment paths. Retail staff are responsible for the day-to-day operations of stores or departments. The aim is to maximize profits while minimizing costs. There are over 1 million people employed in Retail throughout Ontario.

After a year or more of employment, retail staff are often promoted to management. Retail Managers ensure sales promotions are run accurately and to the company's standards. They make sure that staff are all working towards the target for the day and that excellent customer care standards are met at all times.

You will gain a solid education in:

- Customer service
- Finance
- Information technology
- Logistics

This program includes a four-week co-op placement. Financial Aid, including monthly payment plans are available.



*Start your college career today!*

## Be Job Ready in 20 Weeks.

1.888.711.3271  
info@ptcollege.com  
PTCOLLEGE.COM