

Dispatch Operator

Become a Dispatcher!

Program type: Diploma

This program includes a four-week co-op placement.

As a Dispatcher, you would be responsible for receiving and transmitting messages, tracking vehicles and equipment, and communicating with staff and customers.

A good Dispatcher must have good customer service skills, communication skills, intermediate computer skills, note taking skills and be highly organized and friendly.

You will gain a solid education in:

- . Microsoft Office
- . Dispatching techniques
- . Customer service skills
- . Call centre training
- . Business communications

Employment Opportunities

Graduates of this comprehensive program may work in a variety of environments, including emergency services, couriers, taxicab providers, trucking companies, railroads and public utility companies.

Career Options: Alarm system dispatcher, mobile equipment dispatcher, taxi dispatcher, delivery, parts, tow truck dispatcher

Prerequisites

- Ontario Secondary School Diploma, General Education Diploma or Mature Student Status
- Successful interview with the Registrar

Create your financial security by learning these valuable skills that are needed in every community! Financial Aid, including monthly payment plans are available.



Get Job Ready in 20 Weeks.

1-888-711-3271
info@ptcollege.com
PTCOLLEGE.COM