

ptc

Progressive Training College of Business and Health

Become a Dispatcher!

This program prepares you to work in a variety of exciting industries as a Dispatcher, such as Transportation, Couriers, Public Utilities, and more!

As a Dispatcher, you would be responsible for receiving and transmitting messages, tracking vehicles and equipment, and communicating with staff and customers.

A good Dispatcher must have good customer service skills, communication skills, intermediate computer skills, note taking skills and be highly organized and friendly.

You will gain a solid education in:

- · Microsoft Word Level 2 (40 hours)
- · Microsoft Excel Level 2 (40 hours)
- . Microsoft Outlook (40 hours)
- . Business Communications (20 hours)
- Customer Service Skills (60 hours)
- Dispatch Techniques (40 hours)
- . Call Centre (20 hours)
- Career Management & Nature of the Workplace (40 hours)
- Job Placement (80 hours) *Note Job Placement is included in the price, but no longer required to graduate

Program Duration

- . 15 weeks at 4 hours per day (not including Co-op)
- · 300 hours (not including Co-op)
- 8 week Co-op (Co-op included in cost, but is no longer required to graduate)

Employment Opportunities

Craduates of this comprehensive program may work in a variety of environments, including emergency services, couriers, taxicab providers, trucking companies, railroads and public utility companies.



Career Options:

- Alarm system dispatcher
- Mobile equipment dispatcher
- Taxi dispatcher
- Delivery and parts
- Tow truck dispatcher and more

Prerequisites

- Ontario Secondary School Diploma, General Education Diploma or Mature Student Status
- . Successful interview with the Registrar

Create your financial security by learning these valuable skills that are needed in every community! Financial Aid, including monthly payment plans are available.

Get Job Ready in 15 Weeks.

1-888-711-3271 info@ptcollege.com PTCOLLEGE.COM

Fees





| Tuition Cost | Books | Student Service Fee | Other Fees |
|--------------|--------|---------------------|------------|
| 9625 | 918.75 | 125 | N/A |
| | | TOTAL | 10,668.75 |



Contact us now to learn more!

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